

IF YOU ENROLLED AS A MEMBER AT A MESSAGE ENVY® FRANCHISE AT ANY TIME BETWEEN MARCH 7, 2015 AND JUNE 30, 2016, A CLASS ACTION SETTLEMENT MAY AFFECT YOU

The sole purpose of this notice is to inform you of the settlement so that you may decide what to do.

Records indicate that you enrolled as a member of a Massage Envy® Franchise in the United States between March 7, 2015 and June 30, 2016. A proposed settlement has been reached in the nationwide class action lawsuits, *Donna Zizian, v. Massage Envy Franchising, LLC*, Civ. No. 16-CV-00783 and *Michelle Bandell et al. v. Massage Envy Franchising, LLC* Civ. No. 16-CV-01236 GPC-BGS. These lawsuits challenge provisions in membership agreements used by Massage Envy® franchises impacting members' ability to use accrued massages after membership termination, cancellation, or nonrenewal. Massage Envy Franchising, LLC denies all allegations. The Court sent you this notice because you have a right to know about the proposed settlement ("Zizian Settlement") and all your options before the Court decides whether to approve it. You are a Class Member if either:

- Your membership at a Massage Envy® Franchise within the United States was cancelled, terminated for non-payment, or not renewed between March 7, 2015, and June 30, 2016, and you have at least one unused 50-minute member massage ("Cancelled Members"); or
- You were an active member of a Massage Envy® Franchise within the United States as of June 30, 2016, if your account was current, suspended or frozen, and had not been cancelled, terminated or not renewed ("Active Members").

The Court will exclude from the lawsuits any Class Member who requests exclusion.

If you are a Cancelled Member, you may submit a request for reinstatement of approximately 75% of your unused massages. If you are an Active Member, the Zizian Settlement is approved and you don't exclude yourself, you will automatically receive 60 days following membership termination, cancellation or nonrenewal to use or transfer all accrued unused massages under the terms of your membership agreement. Alternatively, if you are an Active Member, you may elect to receive a 180-day period after membership termination, cancellation, or nonrenewal to use 75% of accrued unused massages, but they cannot be transferred and must be used by you at your Home Clinic. The Zizian Settlement does not provide for a refund of any unused massages or any other monetary relief.

You may also choose to exclude yourself from or object to the Zizian Settlement with the option to appear at the January 13, 2017 final approval hearing. Attorneys have been appointed to represent the Cancelled Members and the Active Members at the hearing. However, if you prefer, you may attend the hearing or have your own attorney appear on your behalf and at your own expense.

You may submit a request for reinstatement or an election of benefit form by using the Unique ID listed on the front of this postcard.

If you do nothing you will be bound by the terms of the Zizian Settlement and cannot later sue on your own behalf. If you exclude yourself, you will not receive anything from the Zizian Settlement, but will retain your right to sue on your own behalf. More information on how to exclude yourself or object to the Zizian Settlement is available at the website below or by calling the toll free number below. All reinstatement requests, election of benefits, requests to be excluded from the Zizian Settlement, and written objections to the Zizian Settlement must be submitted by October 18, 2016.

THIS IS ONLY A SUMMARY. To access the full version of this notice, and obtain more information about the lawsuits, the settlement, the final approval hearing and instructions for making a reinstatement request, submitting an election of benefits form, requesting exclusion or objecting, please visit: www.MassageSettlement.com or call 1 (888) 372-6327.

PLEASE DO NOT CONTACT MESSAGE ENVY FRANCHISING LLC, ANY MESSAGE ENVY® FRANCHISED LOCATION OR THE COURT FOR INFORMATION